

### Administration & City Clerk

Public meetings of various boards and commissions to be postponed indefinitely  
Alternative meeting formats to be used when necessary  
Inquiries and responses redirected to phone and email  
Meetings by appointment only

### Finance / Utility Billing

Check & money order payments may use the Utility Department drop box on the north side of City Hall  
**PayPal, using the email address mail@Holtville.ca.gov may be used for electronic payment of utility charges. \$5 service fee will be added.**  
Meetings by appointment only

### Parks & Recreation

Park restrooms closed  
Gene Layton Pool is closed  
No park and basketball court lights  
No facility reservations or rentals for non-essential purposes  
No special events  
No youth or adult recreational, league or club play or practices at City properties  
Inquiries and responses redirected to phone and email

### Development Services (Planning, Building, Code Enforcement)

Inquiries and responses redirected to phone and email  
Meetings by appointment only, including for building permits & planning applications  
Alternative meeting formats encouraged  
Necessity to meet determined on a case-by-case basis

### Fire

All annual business fire re-inspections postponed  
All station tours and presentations cancelled/postponed  
Special requests for service to be reviewed on case-by-case basis  
Meeting attendance discontinued or via teleconference unless essential to operations  
Non-employees prohibited from entry to station  
Inquiries and responses redirected to phone and email  
Changes in response mode/staffing for incidents for non-life threatening emergencies anticipated  
EOC activation pending

### Key City Contact Information

Administration, Billing & Finance (760) 356-2912  
City Clerk / Records (760) 356-4685  
Planning (760) 337-3883  
Police: (760) 356-5960  
*If you have an emergency, please dial 9-1-1*

Contact our office or a specific department to determine whether or not your business can be conducted by phone, email or through our website:

**[www.Holtville.ca.gov](http://www.Holtville.ca.gov)**

### Key Websites

Imperial County Department of Public Health <https://www.icphd.org>  
CA Department of Public Health <https://covid19.ca.gov/>  
Centers for Disease Control (CDC) <https://www.cdc.gov/COVID19>



## CITY OF HOLTVILLE

### COVID-19 Emergency Action Plan

Prepared by Nick Wells, City Manager  
Designated Director of Emergency Services

**Effective: 03/20/2020**